At Junior Certificate level the student can:

Use relevant knowledge about consumer rights to make informed consumer choices

**Learning Targets** - This has been demonstrated by your ability to:

1. Name the different organisations which work on behalf of consumers
2. Explain when you could bring an item back to a shop
3. Explain what a guarantee is and how it works
4. Describe when a guarantee may be important
5. Read accurately labels on packages etc.
6. Understand the most important signs and symbols on labels, for example quality marks, date marks and safety symbols
7. Choose an advertisement for one product and summarise the information it gives
8. Make a clear, reasonable spoken complaint
9. Make a clear, reasonable written complaint

**Refer also to:** English, Art, Business Studies, Civic Social and Political Education, Home Economics, Maths